



May 2020 Update

Parentline NI delivers the Regional Parents Support Helpline throughout Northern Ireland.

Our Helpline continues to operate as normal while keeping our staff safe at home.



Opening Hours

Mon - Thurs 9am - 9pm
Friday 9am - 5pm
Saturday 9am-1pm.



We offer webchat on
www.ci-ni.org.uk or
email parentline@ci-ni.org.uk.



We continue to facilitate face to face support via numerous online platforms



Our top five parenting issues are present are:

- Challenging Behaviour (age 3-5 and teenagers)
- Home Learning
- Parental Mental Health
- Child to Parent Violence
- Co-Parenting

Complete our survey and be in with a chance of winning a £50 Amazon voucher



ParentLine NI is dedicated to capturing the voice of parents throughout the current pandemic. Our aim is to bring to light the main issues Parents are facing at the moment. By giving Parents a platform we hope to share our traumas, concerns, strengths and weaknesses throughout this time in hope that our stories can help someone else.

<https://www.surveymonkey.co.uk/r/H7DMHF2>



Parentline, along with our Partners, continue to support Parents in sourcing childcare throughout the Pandemic.

Parentline continues to accept referrals from professionals, please email referrals to parentline@ci-ni.org.uk



**THANK YOU TO ALL OUR STAFF AND WORK COLLEAGUES
ACROSS NI. WE ARE ALL DOING A GREAT JOB.**